SAFETY CRITICAL
PLASTIC SOLUTIONS GROUP

TRUST

We trust each other to act in the best interests of the group and our customers

How might "trust" show through in my performance and behaviours

❌ Members of teams with an absence of trust	✅ Members of trusting teams
Conceal their weaknesses and mistakes from each other	Admit weaknesses and mistakes
Hesitate to ask for help or constructive feedback	Ask for help Take risks in offering feedback and assistance
Hesitate to offer help outside their own area of responsibility	Accept questions and input about their areas of responsibility
Jump to conclusions about the intentions and aptitudes of others without attempting to clarify them	Give one another the benefit of the doubt before arriving at a negative conclusion
Fail to recognise and tap into another's skills and experiences	Appreciate and tap into one another's skills and experiences
Waste time and energy managing their behaviours for effect	Focus time and energy on important issues, not politics
Hold grudges	Offer and accept apologies without hesitation
Dread meetings and find reasons to avoid spending time together	Look forward to meetings and other opportunities to work as a group

> *Trusting you is my decision.*
> *Proving me right is your choice.*
> Marcus Purvis